

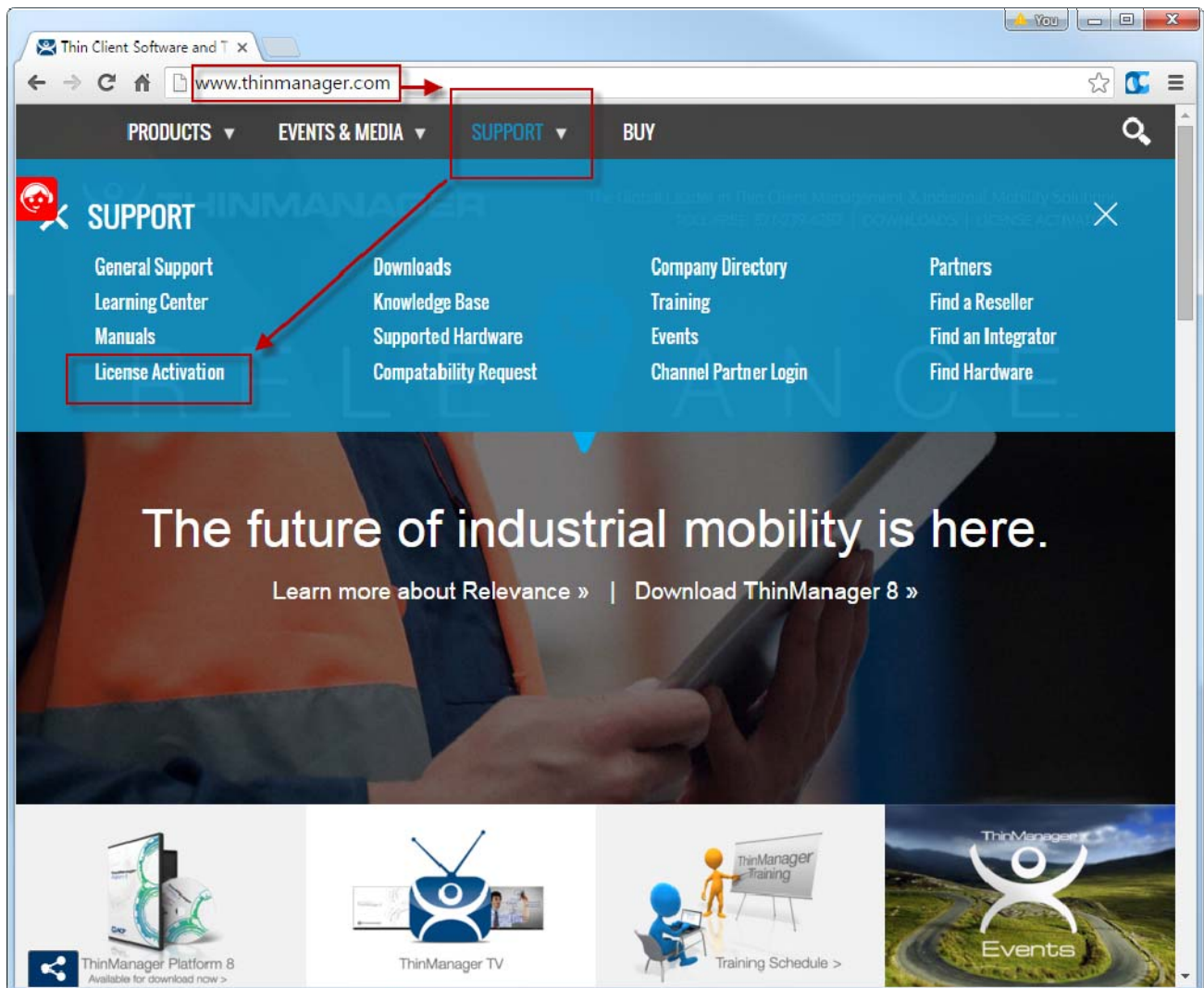
Licensing

Use the **F1** button on any page of a ThinManager wizard to launch Help for that page.

Visit <http://www.thinmanager.com/kb/index.php/Special:AllPages> for a list of Knowledge Base articles.

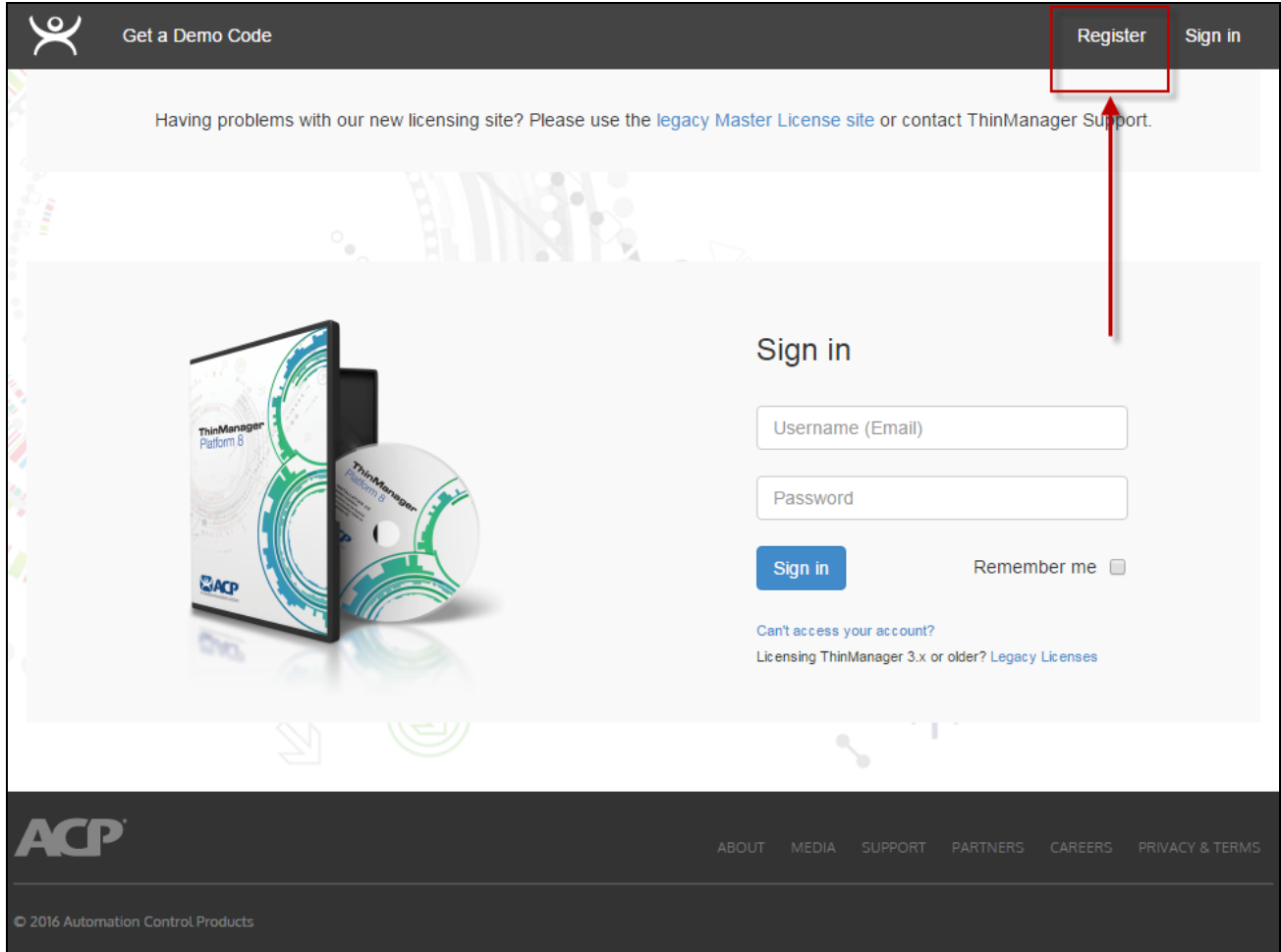
Visit <http://thinmanager.com/support/manuals/> to download any of the manuals.

ThinManager ® with Relevance® licenses are activated through the ThinManager web site.



ThinManager Web Site

Go to www.thinmanager.com and select **License Activation** from the **Support** menu.



Sign In Page

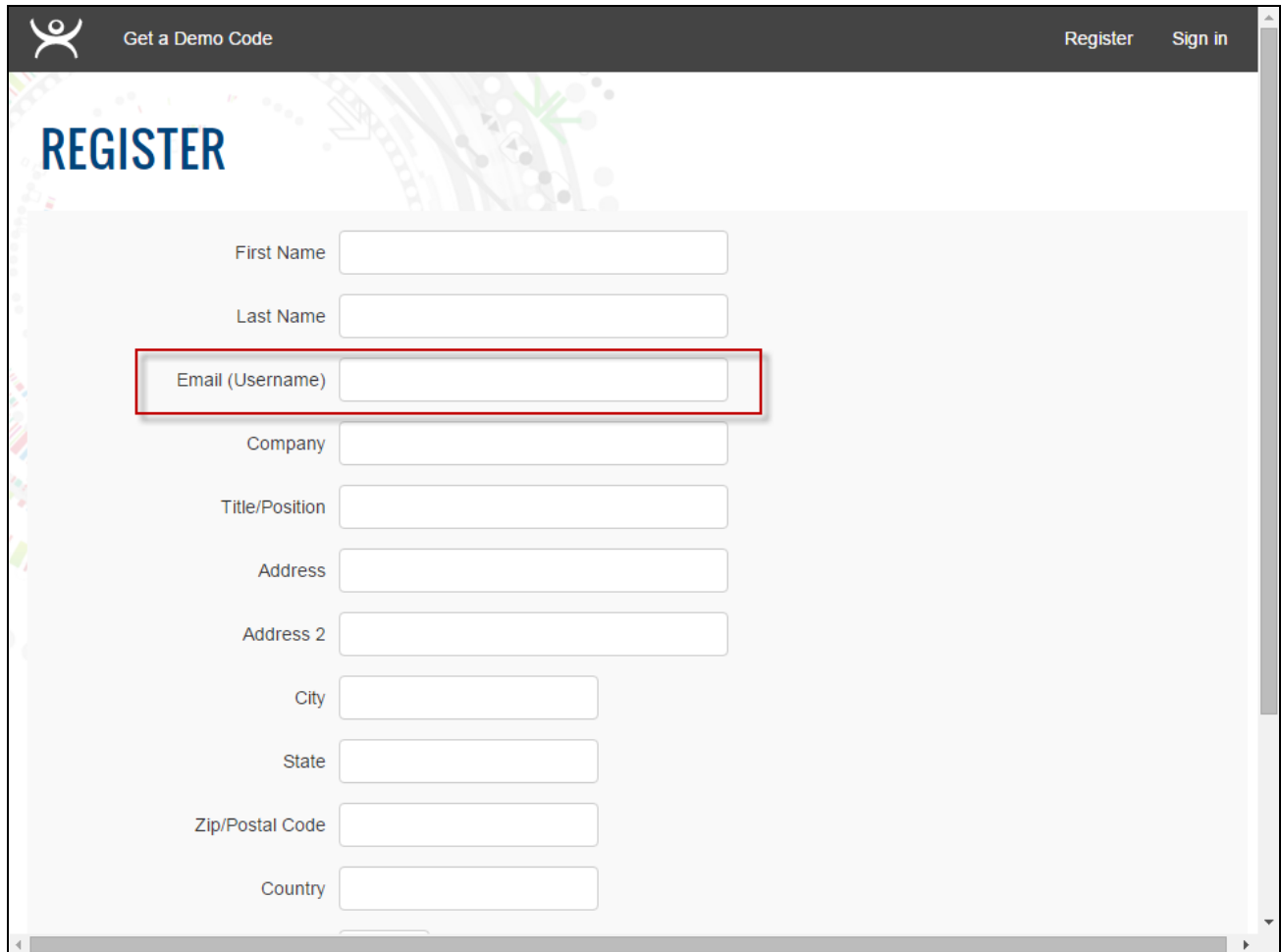
First time users will need to create an account. Select the **Register** link in the upper right hand corner to launch the registration page.

Note: If you do not have Internet access on the ThinManager Server is installed on, you can activate the license on a computer that has does have Internet access and then transfer the license file to the ThinManager Server.

You will need to write down the installation IDs from the ThinManager Server in order to have your license file generated. Once the license is generated from the Licensing Site, you may transfer it via whatever means is most convenient (USB storage device, shared network folder, etc.).



Registration

A screenshot of a web registration page. At the top, there is a dark navigation bar with a logo on the left, the text "Get a Demo Code" in the center, and "Register" and "Sign in" on the right. Below the navigation bar, the word "REGISTER" is displayed in large blue letters. The main content area contains a registration form with several input fields: "First Name", "Last Name", "Email (Username)", "Company", "Title/Position", "Address", "Address 2", "City", "State", "Zip/Postal Code", and "Country". The "Email (Username)" field is highlighted with a red rectangular border. At the bottom of the form, there is a "Submit" button.

Registration Page

Enter the data into the registration form and select the **Submit** button.

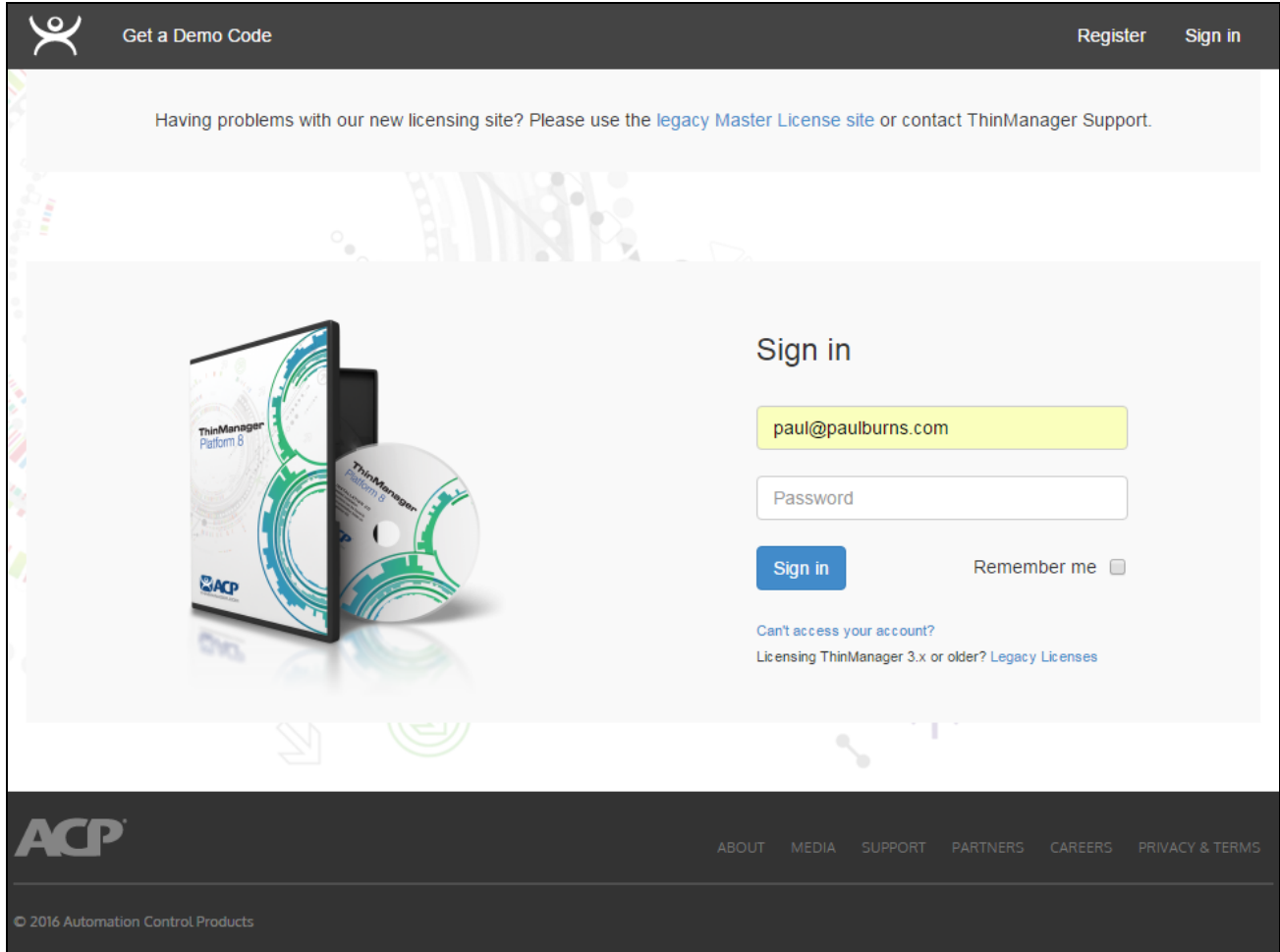
The **Email (Username)** is the most important field. This will be your login name. It will be rejected if you try to use a duplicate name.



The screenshot shows a web page with a dark grey header. On the left is the ACP logo and the text "Get a Demo Code". On the right are the links "Register" and "Sign in". The main content area has a white background with a decorative pattern of colorful dots and arrows. The heading "PASSWORD SENT" is in large blue letters. Below it, a light grey box contains the message: "An email containing your new password has been sent to the account email address." A blue link "Click here to return to the sign in page" is centered below the message. The footer is dark grey, containing the ACP logo on the left, a navigation menu with links "ABOUT", "MEDIA", "SUPPORT", "PARTNERS", "CAREERS", and "PRIVACY & TERMS" on the right, and the copyright notice "© 2016 Automation Control Products" on the left.

Password Sent Page

Once the registration is completed, the system will generate a password for that account and will send it to that email address. This is another reason to check the accuracy of the email address.



Sign In Page

Enter your registered email address and the password that was sent to you via e-mail.

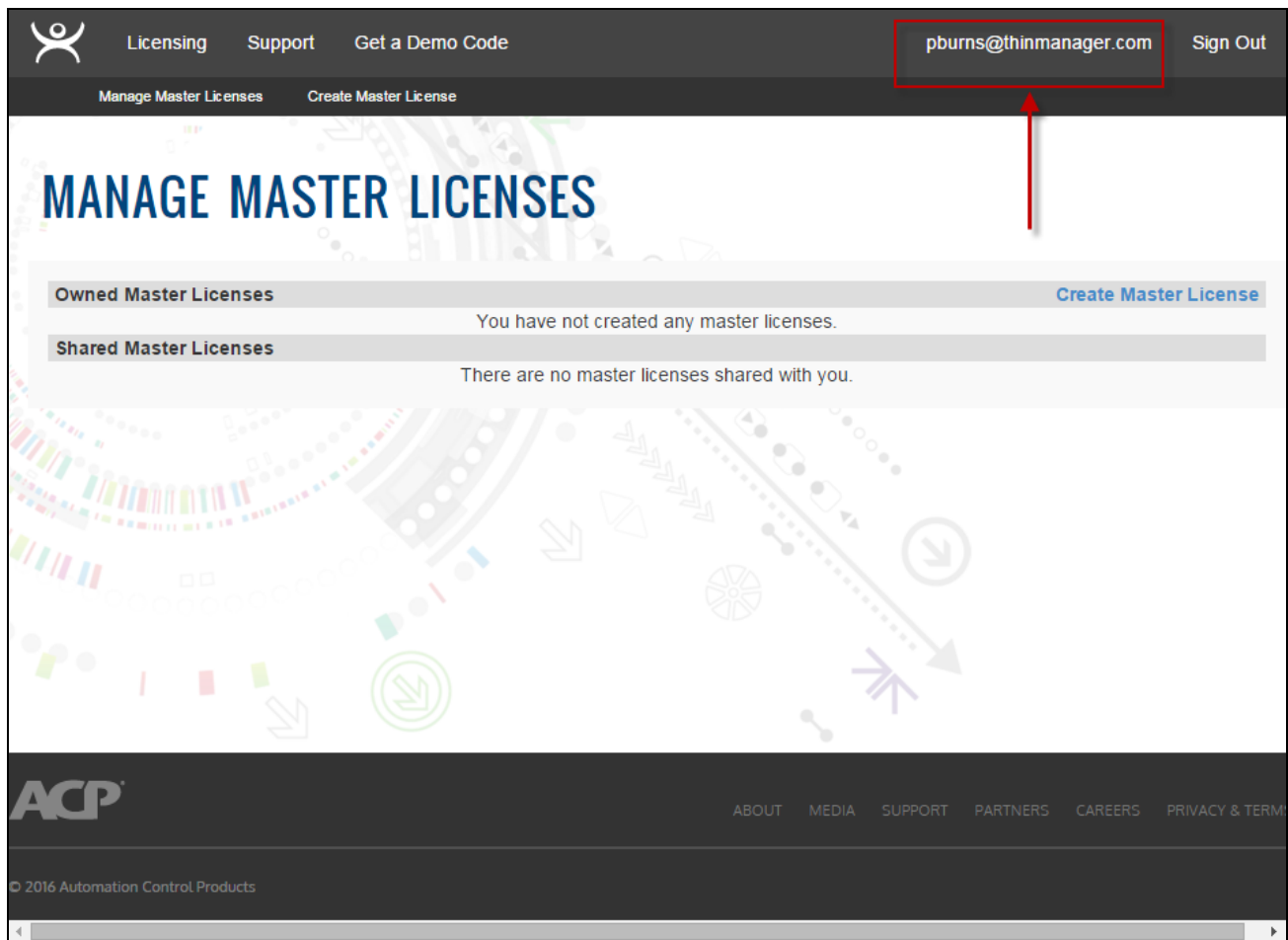
If you did not receive an email within 5 minutes, check your spam box or filters to see if it was blocked.

You can call support and they can set a temporary password for you if you cannot recover your email.



Changing Passwords

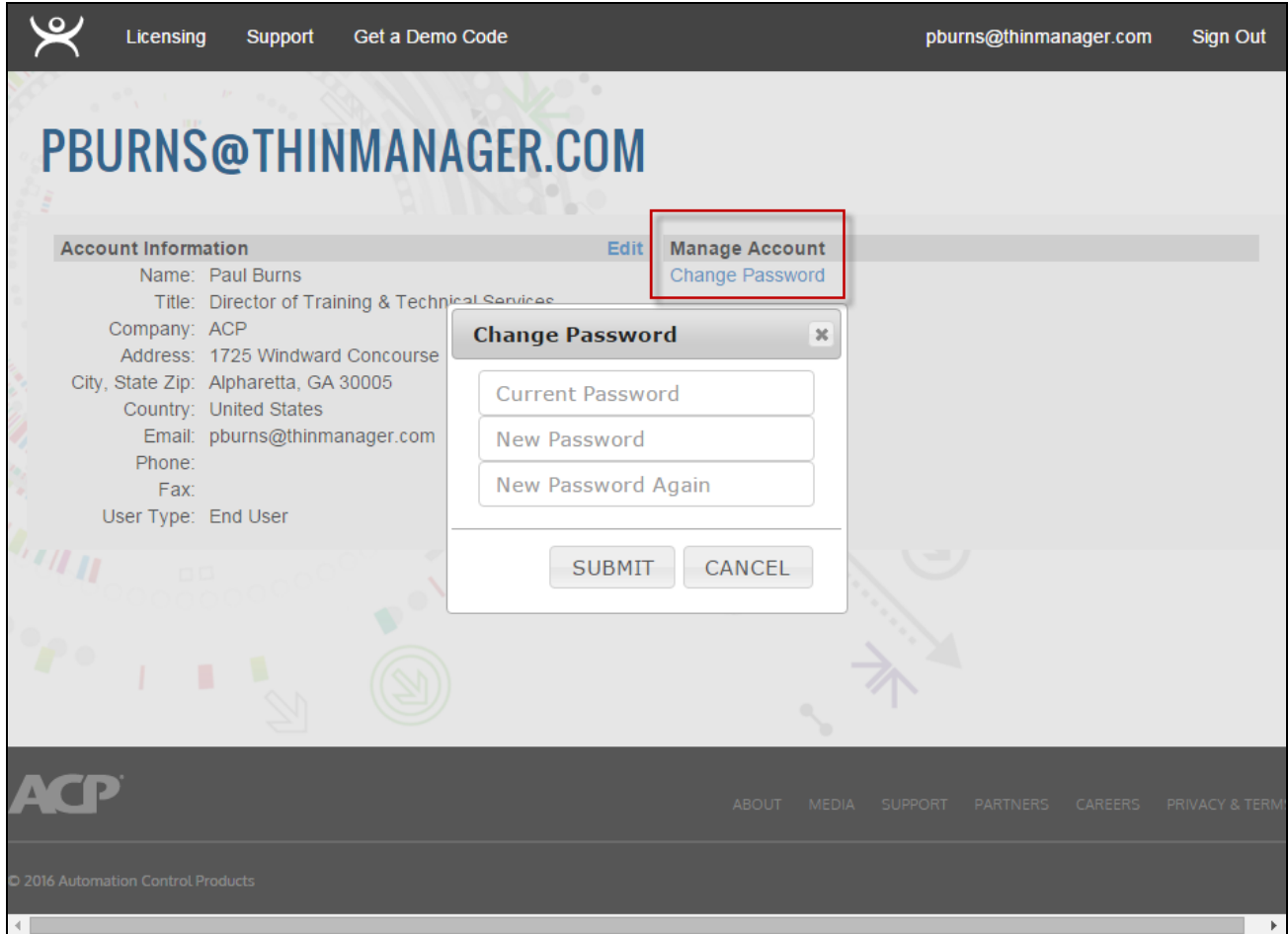
Once you get your password you can log in to the Licensing web site.



Licensing Web Site

You may want to change your password to one of your choosing.

Select your user name in the upper right corner to open the **User Information** page.



User Information Page

The **User Information** page has a ***Change Password*** link. This will launch the **Change Password** dialog box.

Enter the current password and the new password twice and select the ***Submit*** button. This will set the password for your account.

This page also allows you to edit your personal information. Select the ***Edit*** link to open the **Registration** page to edit your personal information.



Creating Master License

Licensing Support Get a Demo Code bobcorvus@paulburns.com Sign Out

Manage Master Licenses Create Master License

MANAGE MASTER LICENSES

Owned Master Licenses [Create Master License](#)

You have not created any master licenses.

Shared Master Licenses

There are no master licenses shared with you.

ACP ABOUT MEDIA SUPPORT PARTNERS CAREERS PRIVACY & TERMS

© 2016 Automation Control Products

Manage Master License Page

When you log in, the license site will show the **Manage Master License** page.

Select the **Create Master License** link in the top left corner.



The screenshot shows a web application interface for creating a master license. At the top, there is a navigation bar with links for 'Licensing', 'Support', and 'Get a Demo Code'. The user's email 'bobcorvus@paulburns.com' and a 'Sign Out' link are visible on the right. Below the navigation bar, there are two tabs: 'Manage Master Licenses' and 'Create Master License'. The main content area is titled 'CREATE MASTER LICENSE' and contains a form with the following fields:

- Description: Packing Line Server
- ThinManager Title Bar Text: (empty)
- Company: PB, GD&E
- Address: 123 State
- City: Cumming
- State: Georgia
- Zip/Postal Code: 30040
- Country: United States

A 'Create' button is located at the bottom of the form. The ACP logo is visible in the bottom left corner of the browser window.

Create Master License

The Master License needs data defined for creation.

- **Description** – This field allows you to tie text to the license to make it easier to find in your list of master licenses.
- **ThinManager Title Bar Text** – This is text that will be displayed in the title bar when the application is running.

Select the **Create** button when the data is complete.



The screenshot shows the 'Master License Details' page. At the top, there's a navigation bar with 'Licensing', 'Support', and 'Get a Demo Code'. The user is logged in as 'bobcorvus@paulburns.com'. The main content area displays the license ID 'F423-6BDF-F77B-6CC7'. Below this, there are two columns: 'License Information' and 'Contact Information'. The 'License Information' section includes fields for Description, Title Bar Text, Company, Address, City, State Zip, Country, Support, and Redundancy. The 'Contact Information' section includes the Owner. Below these are three sections: 'Product Licenses' (with an 'Add Product License' button highlighted by a red box and a red arrow), 'Activations', and 'Tickets'. The footer contains the ACP logo and navigation links for 'ABOUT', 'MEDIA', 'SUPPORT', 'PARTNERS', 'CAREERS', and 'PRIVACY & TERMS'.

Master License Details

The Master License is empty and needs a Product License(s) and an Installation ID(s).

Select the **Add Product License** link to add a product license.

The 'Add Product License' dialog window has a title bar with the text 'Add Product License' and a close button. Below the title bar is a text input field containing the product license ID '12345678-12345678'. At the bottom of the window is a 'SUBMIT' button.

Add Product License Window

The Product License provides the power to the master license. The product license is what is purchased from the ThinManager distributor. It is in a 2x8 format in hex.

Enter the product license in the field. It will turn green if it is a valid number.

Select the **Submit** button to accept the license.



The screenshot displays the 'Master License Details' page. At the top, there is a navigation bar with 'Licensing', 'Support', and 'Get a Demo Code' on the left, and 'bobcorvus@paulburns.com' and 'Sign Out' on the right. Below this is a sub-navigation bar with 'Manage Master Licenses' and 'Create Master License'. The main content area features a large license key: **F423-6BDF-F77B-6CC7**. The page is divided into several sections:

- License Information:** Includes fields for Description (Packing Line Server), Title Bar Text, Company (PB, GD&E), Address (123 State), City, State Zip (Cumming, Georgia 30040), Country (United States), Support (Expired (None)), and Redundancy (Full). There are 'Edit - Delete' and 'Add User' links.
- Contact Information:** Shows the Owner as 'Bob Corvus, PB, GD&E' with an 'Add User' link.
- Product Licenses:** A table with columns for License Type, Count, Valid On, and Version. One entry is shown: License Type 'XLr Redundant License', Count '10', Valid On 'Primary', and Version '8.0'. There is a 'Remove' link for this entry and an 'Add Product License' link.
- Activations:** A message states 'This Master License has not yet been activated.' with an 'Activate License' link highlighted by a red box.
- Tickets:** A message states 'There are no Tickets associated with this Master License.' with an 'Open New Ticket' link.

The footer contains the ACP logo and navigation links: ABOUT, MEDIA, SUPPORT, PARTNERS, CAREERS, and PRIVACY & TERMS.

Master License Details

Once the product license is added to the master license, you must activate the master license with an Installation ID from ThinManager.

Select the **Activate License** link.



Licensing Support Get a Demo Code bobcorvus@paulburns.com Sign Out

Manage Master Licenses Create Master License

ACTIVATE F423-6BDF-F77B-6CC7

Primary Installation ID

Secondary Installation ID

Site Description

Company PB, GD&E

First Name Bob

Last Name Corvus

Email bobcorvus@paulburns.com

Address 2515 Ashford Dr

City Cumming

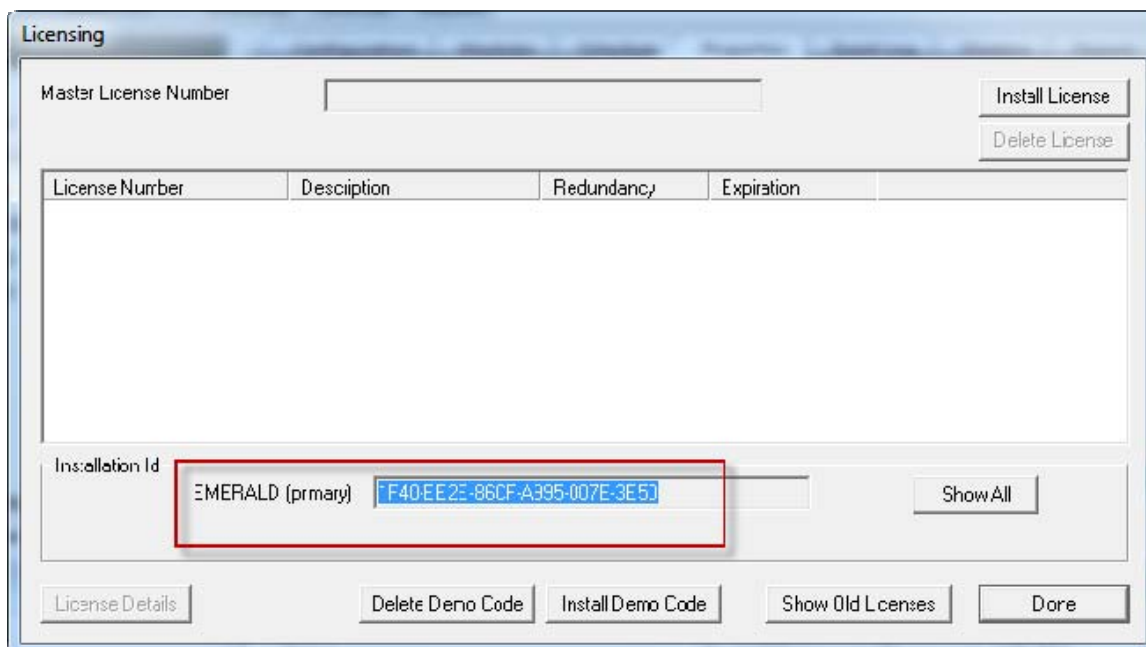
State Georgia

Postal Code 30041

Installation ID Fields

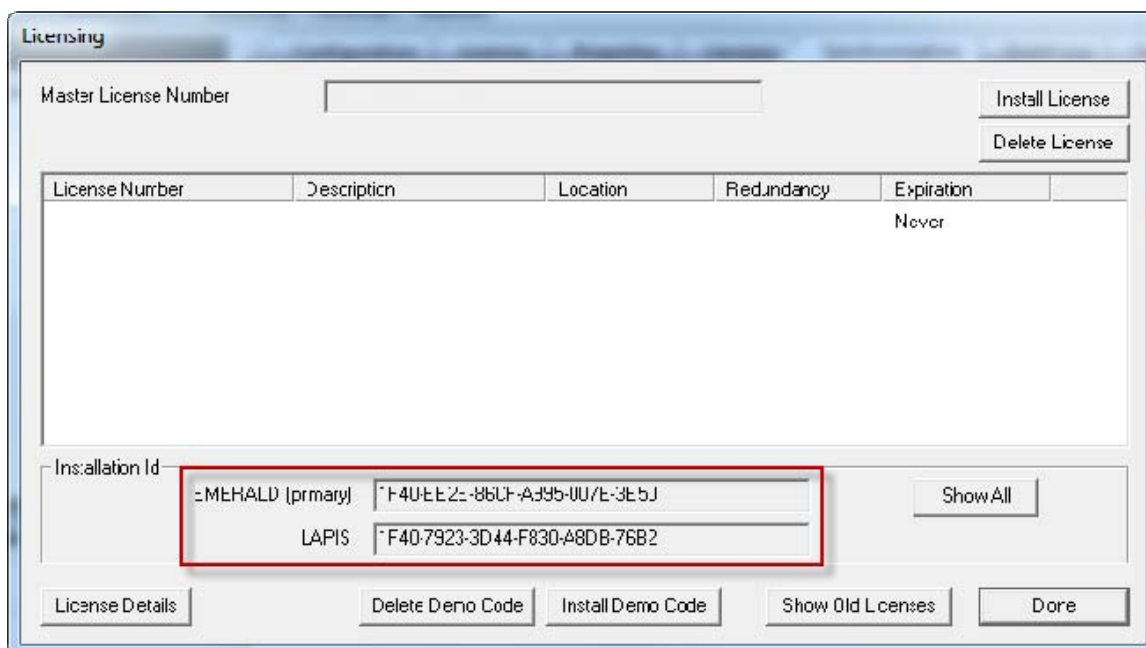
The master license needs an activation with the Installation ID. This is generated by the ThinManager application and ties the license to the specific hardware.

The Installation IDs are found on the **Licensing** window in ThinManager.



Installation ID on the Licensing Window

Open the **Licensing** window by selecting **Install > Licenses** from the ThinManager menu bar. The Installation ID will be at the bottom of the **Licensing** window.



Installation IDs on the Licensing Window

A single ThinManager Server will show a single Install ID. A synchronized pair will show the Install IDs for both ThinManager Servers.

The Installation IDs can be copied from the field even though the field is grayed out.



Licensing Support Get a Demo Code bobcorvus@paulburns.com Sign Out

Manage Master Licenses Create Master License

ACTIVATE F423-6BDF-F77B-6CC7

Primary Installation ID

Secondary Installation ID

Site Description

Company

First Name

Last Name

Reason

[Back to License](#)

License Activation Page

Enter the Installation ID into the appropriate fields and select the **Create** button to create the license file.

Note: In a Mirrored system only the Primary ThinManager Server has administrative controls so it is important to put the primary in the **Primary Installation ID** field.

If you have a **Redundant** or **Mirrored** license it is expecting two install IDs. If you only have one ThinManager Server ready you can apply a demo code to that server until both ThinManager Servers are ready. Another option is to activate the license with just the Master Install ID and add the Secondary Install ID later. You will need to reactivate the license to update it with the secondary information.



Licensing Support Get a Demo Code bobcorvus@paulburns.com Sign Out

Manage Master Licenses Create Master License

DOWNLOAD LICENSE FILE

[Click here to download your license file](#)

1. Download the above license file
2. In ThinManager, open the license dialog by going to Install > License
3. Install the license file by clicking Install License and selecting this license file

[Back to Licenses](#)

ACP ABOUT MEDIA SUPPORT PARTNERS CAREERS PRIVACY & TERMS

© 2016 Automation Control Products

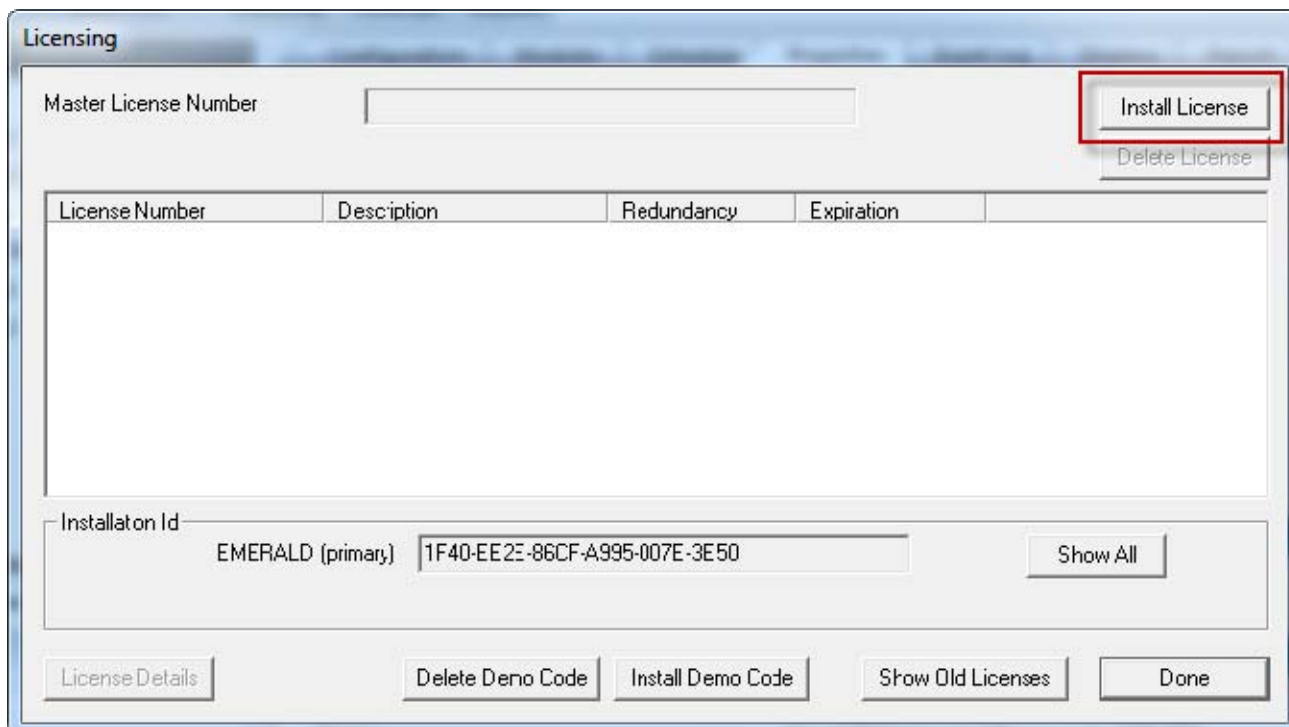
Master License File Download

Once you add the Install IDs and hit the Create button the license will be created and be ready for downloading.

Select the ***Click here to download your license*** file link to download your license file. The file will be saved to the browser's default location. If your browser is set to ask the file locations of downloads then a file browser will appear and let you choose the location for the file.



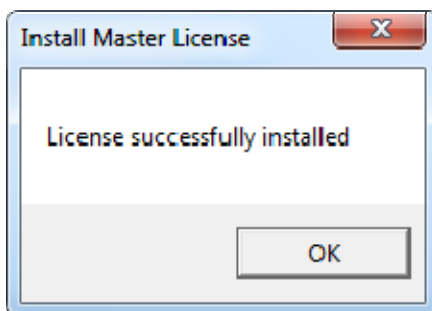
Adding License to ThinManager



The downloaded Master License is added to ThinManager through the ThinManager **Licensing** window.

Select **Install > Licenses** from the ThinManager menu bar to open the **Licensing** window.

Select the **Install License** button to open a file browser to navigate to the downloaded Master License file. It will have a **TMLicense_1234-1234-1234-1234.lic** format. Highlight the license file and select the **Open** button. This installs the license.




Install Master License

A dialog box will open to confirm a successful license addition.



Licensing

Master License Number:

License Number	Description	Redundancy	Expiration
 12345678-12345678	XLr Redundant License	full	Never

Installation Id: EMERALD (primary)

Active License

An active license will show a green license icon.